

COMING SOON TO THE SSCHS EMERGENCY DEPARTMENT



eCTAS






The Electronic Canadian Triage and Acuity Scale.

eCTAS is a provincial electronic triage decision support tool that standardizes the application of CTAS Guidelines in ERs across Ontario. This will allow the ER nurse to document the patient’s information accurately and consistently, and obtain a standardized CTAS score.

A CTAS score is a standardized number between 1-5 that indicates the seriousness of the issue the patient has presented to the ER with.

This is how Doctors and Nurses are able to prioritize the order with which patients are seen.

ERs are NOT first come, first served.

	Most Urgent Serious car crash Heart stopped beating Suspected stroke
	Very Urgent Suspected heart attack Severe trouble breathing Large broken bones
	Urgent Fainting Asthma attack Allergic reaction Stomach pain Head injury Temperature over 40C
	Less Urgent Needs stitches Broken ankle or arm Sore ear, eye or throat
	Not Urgent Removal of stitches Renewing a prescription Cough or congestion

1: Most Urgent - 2: Very Urgent - 3: Urgent - 4: Less Urgent - 5: Not Urgent

What does this mean?

Change of flow within the ER

1. Upon arrival to the hospital, the patient will be **RECEIVED** by reception. Once this is complete you will have a seat in the waiting room as usual.
2. A Nurse will then come and bring you to the Triage room to be **TRIAGED**. Once this is complete, you will be returned to the waiting room to be **REGISTERED** by reception. After you are registered, you can have a seat in the waiting room.
3. A Nurse will then return to bring you into the ER to be assessed by the Doctor. The timing of your wait after registration is based on the score you received during triage, as explained above.

When?

Thursday September 4, 2025

Thank you!

We understand that change is difficult to navigate. We would like to thank you in advance for your patience while we work to improve the practices in our ER.

As with all change, feedback is appreciated to help us improve. Please reach out to:

feedback@sschs.ca